Required Documents

- BVBSUD Application
- Proof Ownership or Lease
- •Legal Photo I.D.
- Deposit Check/Money Order

Service Application and Agreement

| TODAY'S DATE: | OWN: | RESIDENTIAL: |
|--|--------------|--------------|
| REQUESTED START DATE: | RENT: | COMMERCIAL: |
| SERVICE ADDRESS: | - | |
| BILLING ADDRESS (if different): | | |
| APPLICANT'S NAME: | DRIVER'S LIC | ENSE #: |
| E-MAIL ADDRESS: | PHONE #: | |
| CO-APPLICANT INFORMATION | | |
| CO-APPLICANT'S NAME: | DRIVER'S LIC | ENSE #: |
| E-MAIL ADDRESS: | PHONE #: | |
| LANDLORD INFORMATION | | |
| NAME: | ADDRESS: | |
| E-MAIL ADDRESS: | PHONE #: | |
| SIGNATURES | | |
| By signing this agreement Applicant agrees that all information is true and correct. Any misrepr Service Application and Agreement shall result in discontinuance of service pursuant to the term | | |
| Customer Signature: | Date: | |
| Co-Customer Signature: | Date: | |
| District Witness: | Date: | 9 |

| This agreement is made on | (date) between |
|--|---|
| ("Customer") and Buena Vista-Be | thel Special Utility District (the "District"). The District will |
| | nent as long as the Customer and/or the property is |
| | r system. The District and Customer must execute this |
| service agreement before service | is provided to the Customer. |
| The District agrees to provide retai | il water utility service to Customer at |
| | ("Property") and Customer agrees to pay all |
| applicable fees for such service amended | in accordance with the Rate Order of the District, as |

All bills shall be due and payable upon receipt and are past due beyond the due date indicated on the bill (15th of each month), after which time a penalty of \$25.00 shall be assessed. A second notice will be sent showing any late charges incurred and you will be given 10 (ten) days to pay from the original due date. Payment for utility service is delinquent if the full payment, including late fees and regulatory assessments, is not received at the District by 5:00pm on the due date. Meter will be locked for nonpayment all amounts owed to the District in association with the subject account plus a delinquent fee of \$60.00. Water service will be restored to disconnected accounts only upon payment of all amounts due to the District with check, money order or credit card during normal business days of the District, Monday through Friday, 8:00 am to 5:00 pm, subject to the holiday schedule.

All water furnished by the district shall be metered by meters installed, maintained and owned by the district. Once installed, the meter may not be transferred or relocated, except by the District's authorized personnel. The meter and connection are for the sole use of the Customer and is to provide service to only (1) dwelling or one (1) business. Any attempt to tamper with or to by-pass a meter, or to divert water utility service from one property to another, or to share, resell or sub meter water to any other person, dwelling, business or property is prohibited. Unauthorized users of District services shall be prosecuted to the extent allowed by law under the Texas Penal Code § 28.03. In the event any meter shall be used to furnish water other than to one single family residence, the District shall notify the Customer (and Tenant, as applicable) to comply with the District's policy, and if there is failure to comply at once, the District shall disconnect said meter and refuse to furnish water service until satisfactory evidence is furnished to the Board of Directors demonstrating Customer's compliance with the District's polices and the appropriate Reconnection Fee is paid to the District.

As a condition of service, the Customer agrees that the Customer and all persons or entities owning an interest in the property served by the meter will execute before a notary public the District's standard waterline easement. Customer understands and acknowledges that the District is under no obligation or liability to look for any water leaks occurring on Customer's property and the District may not know when or if a leak is on said property.

The District shall have the right to select the location of the water service meter, pipe and appurtenant equipment on Customer's property necessary to connect Customer to the District's water system. The District shall have access to its meter and equipment located on Customer's property at all reasonable times for any purpose connected with or in the

furtherance of the District's business operations, and upon disconnection or discontinuance of service, the District shall have the right to remove any of the District's property from Customer's property.

Damage to the District's equipment (meter, endpoint, meter box, etc.) may result in repair or replacement fees charged to the customer.

Customer agrees to pay any applicable service trip charges and understands that these charges must be paid with the next monthly utility service bill or services will be disconnected in accordance with the District's Rate Order.

In the event the total water supply shall be insufficient to meet all of the needs of the Customers and users or in the event there is a shortage of water, the District will implement its **Water Conservation and Drought Contingency Plan.**

CROSS CONNECTION CONTROL & CSI/BACKFLOW

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This Agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- 1. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly.
- 2. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air gap or a reduced pressure-zone backflow prevention assembly.
- 3. All Industrial and Commercial customers will install a Backflow Device at the meter. Upon completion of construction, Buena Vista-Bethel Special Utility District will require a CSI (Customer Service Inspection) to identify any other possible cross connections. Backflow Device must be tested when installed and tested annually by a certified inspector.
- 4. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- 5. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human consumption after January 4, 2014. Plumbing installed on or after January 4, 2014 may not contain more than 0.25% lead content.

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- 6. No solder or flux which contains more than .2% lead may be used for the installation or repair of plumbing at any connection which provides water for human consumption.
- 7. All irrigation systems must have a proper backflow prevention device installed and tested.

The Customer agrees to permit their property to be inspected for possible cross-connections, potential contamination hazards, multiple connections on a single meter, and illegal lead materials. These inspections shall be conducted by the District, or its designated agent, prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours, except in emergencies. [30 TAC § 291.81 (a)(2)]

The District shall notify the Customer in writing of any cross-connections or other potential contamination hazard which has been identified during the initial or the periodic re-inspection. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on their premises. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required.

If the Customer fails to comply with the terms of this Agreement, the District shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Service Applicants and Homeowners please check all that apply:

| Service Applicants and nomeowners please check all tr | и прріу. | |
|--|--------------|-------------|
| Proposed Use of Property: Residential Commercial_ | Agricultural | Other |
| Manufactured home (mobile home): Site Built H Year built/manufactured: | Home: | |
| Do you have any plans to renovate/remodel? | No 🗆 | Yes □ |
| Is there a well on the property? | No □ | Yes 🗆 |
| If yes, do you plan on using the well? | № п | Yes □ |
| Will there be livestock on the property? | No □ | Yes 🗆 |
| Will there be a water trough? | No □ | Yes □ |
| If yes, how will it be filled? | Automatic | Manual |
| Is there a swimming pool on the property? | № п | Yes 🗆 |
| If yes, how will it be filled? | Automatic | Manual - |
| Is there an irrigation/sprinkler system on the property? | No 🗆 | Yes 🗆 |
| Do you plan on installing or replacing an irrigation/sprinkler system on the property? | No 🗆 | Yes 🗆 |

By signing this agreement, the Customer agrees to comply with the terms of this Agreement and the District's Rate Order, if the Customer fails to comply with the terms, the District shall, at its option, terminate service.

The District's Rate Order is available at www.bvbsud.com

| Date: | Customer Signature: |
|-------|------------------------|
| Date: | Co-Customer Signature: |

COST OF SERVICE NOTICE

The District has determined the cost for providing service to your property in the amount stated below. By signing this notice, you acknowledge that all charges and fees for service are non-refundable except for the Deposit. If you sell or vacate the property, you must request a final monthly bill and provide a forwarding address. The District will apply your Deposit to the final bill and refund the difference.

| Deposit | \$200.00 |
|-------------------|----------|
| Activation Fee | \$101.00 |
| TOTAL | \$301.00 |
| CUSTOMER INITIALS | |

| I have been water system. | | to | sign | up | for | BVBSUD | alerts | for | information | regarding | the |
|------------------------------|------|----|------|----|-----|--------|--------|-----|-------------|-----------|-----|
| CUSTOMER INIT | TALS | | | | | | | | | | |

The Customer understands that prior to the installation or replacement of an irrigation system on the Property, the Customer must submit an irrigation system plan and obtain the District's written approval of such plan. The customer further understands that failure to obtain prior written approval for the installation of an irrigation system will result in substantial penalties being assessed by the District.

Upon construction completion, TCEQ requires a customer service inspection of the premises to identify potential sources of contamination.

CUSTOMER INITIALS

District Policy

- 1. Water bills are mailed out on the last working day of the month and are due on the 15th of each month.
- 2. If your water bill is unpaid by the 15th, a penalty of \$25.00 will be charged for late payment. A second notice will be sent showing a late charge and you will be given 10 (ten) days to pay from the original due date. Payment for utility service is delinquent if the full payment, including late fees, is not received at the District by 5:00pm on the due date. Meter will be locked for nonpayment and all amounts owed to the District for account plus a delinquent fee of \$60.00 will be applied to account. Water service will be restored to disconnected accounts only upon payment of all amounts due to the District with check, money order, debit or credit card during normal business days of the District, Monday through Friday, 8:00 am to 5:00 pm, subject to the holiday schedule.
- 3. Payments by check or money order are accepted at the District Office between 8:00 am and 5:00 pm, Monday through Friday (subject to holiday schedule) or in the water payment drop box located in front of the office. If you mail your money order or check, it must be post dated on or before the 15th of the month. You may pay with debit or credit card by signing up for an online account, visit our website BVBSUD.com for more details. You may also call 469-553-0715 and pay with debit or credit card by phone.
- 4. Service Trip Fee. The District shall charge a trip fee of \$60.00 during office hours for any service call or trip to customers tap as a result of a request by the Customer or resident (unless the service call is in response to damage of the District's or another customer's facilities)

Visit our website to sign up for alerts BVBSUD.com

Rate Schedule (5/8" x 3/-1-" meter) standard service

Base Rate \$47.41 zero gallons

| 0-5,000 GAL | 5.90 per thousand gal |
|-------------------|------------------------|
| 5,001-10,000 GAL | 6.78 per thousand gal |
| 10,001-20,000 GAL | 7.80 per thousand gal |
| 20,001-30,000 GAL | 8.98 per thousand gal |
| 30,001 +GAL | 10.32 per thousand gal |
| | |

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| | For office use only |
|--------------|---|
| | Acct # Completed: |
| | Electronic Funds Transfer (EF) Authorization |
| | ntract Information count Holder Name: Date of Birth: |
| Ad | dress: Phone #; |
| <u>Bil</u> • | Payments Monthly (draft is between the 10 th – 12 th of each month) Minimum \$200.00 No maximum We will only draft your amount owed, if bill is more than the maximum allowed, your bill will not draft and you will have to make an alternative payment. Maximum payment amount authorized \$ |
| | |
| <u>Ba</u> | nk Account Information |
| Fin | ancial Institution Name: |
| Ro | uting Number: |
| Ac | count Number: |
| <u>Au</u> | t <u>horization</u> |
| Ву | signing this form, I (the bank account owner) understand and accept these terms and conditions: |
| • | You will withdraw the scheduled bill payment from my account. You will only consider a bill paid if a draft is honored by my financial institution. You may discontinue withdrawals at any time and bill me directly. I must contact you at least three business days before a scheduled withdrawal to change or cancel this authorization. |
| | Signature of bank account owner: |
| | Date: |

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Texas Commission on Environmental Quality
Customer Service Inspection Certificate

| Name of PWS | | LIENIA VICTA | ust | omer Ser | vice | Inspectio | n Certific | ate | |
|---|-------------|----------------------------|-----------------|----------------------------------|---|--|---|---|----------------------|
| Name of PWS: BUENA VISTA SUD PWS ID #: 0700037 | | | | | | | | | |
| Location of Se | Service: | | | | | | | | |
| | | | | | *************************************** | | | | The second second |
| | | | WE LEVEL TO SEE | Reas | son fo | or Inspecti | on: | | |
| New constructi | | | | | | THE RESERVE OF THE PERSON OF T | <u> </u> | | TO |
| Existing service where contaminant hazards are suspected | | | | | | | | † | |
| Material improv | vement, c | orrection or | ехр | ansion of | distril | oution faci | ities | | 10 |
| to the aforeme | entioned p | public wate | rsu | inspecti | on o | f the pri | vate wate | er distribution facilities co best of my knowledge | nnected |
| Compliance | Non-C | ompliance | | | | | | | |
| | | | (1) | supply a sources by an air | nd a of co gap | potential s ntaminatio | ource of c on are isolate ropriate ba | etween the public drinking value on tamination exists. Poter ated from the public water ackflow prevention assembly ulations. | ntial system |
| (2) No cross-connection between the public drinking water supply private water system exists. Where an actual air gap is not mai between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention asset properly installed. | | | | naintained an | | | | | |
| | | | (3) | | | | | allow the return of water or occesses back to the publ | |
| | | | (4) | private w | ater | e fitting w distribution anuary 4, 2 | n facilities | ins more than 8.0% lead e installed on or after July 1 | exists in , 1988 |
| | | | (5) | labeling i | ndica | alled on or ating ≤0.25 n commen | % lead co | uary 4, 2014 bears the expontent. If not properly label | pected ed, please |
| | | | (6) | | | | | nore than 0.2% lead exists d on or after July | in private |
| I further certify facilities: | y that the | following | ma | terials we | re us | sed in the | installati | on of the private water of | listribution |
| Service lines: | Lead □ | | pper | | PVC | | | Other | |
| Solder: | Lead | Le | ad F | ree 🗆 | Solv | ent Weld | | Other | |
| Remarks: | | | | | | | | | |
| I recognize that of ten years an | nt this doo | cument sha m legally re | II be | retained nsible for | by th | ne aforeme | entioned F he informa | Public Water System for a ation I have provided. | minimum |
| Signature of Insp | | | 7 90 8 | | | License T | | | |
| | | | | | License N | | | 100 | |
| Title of Inspector: | - | | | | - | Date / Tin | ne of Iron | | |
| A Customer S | nootion C- | | | -1 1- | Date / III | ne of Insp.: | | | |

A Customer Service Inspection Certificate should be on file for each connection in a public water system to document compliance with 30 TAC § 290.44(h)/290.46(j).

WATER UTILITY EASEMENT AND RIGHT-OF-WAY

(Including a Temporary Easement for Construction)

Grantee is hereby authorized to designate the course of the easement and right-of-way, which shall be limited to 20-foot-wide strip of land, the center line thereof being the first waterline installed on the Property by Grantee hereunder (the "Easement Property").

The purpose of the perpetual easement is for constructing, installing, replacing, repairing, reconstructing, operating, inspecting, modifying, removing, and maintaining one or more waterlines within the Easement Property, together with all appurtenances thereto, used for the supply and provision of public water utility service to the Property and to other current and future customers of Grantee's water utility system (the "Facilities").

Grantor also grants and conveys unto Grantee a temporary construction easement being additional 5-foot-wide strips of land outside and adjacent to the boundary lines of the Easement Property to accommodate construction equipment, materials, and excavated earth during construction of the Facilities. The temporary construction easement shall terminate upon Grantee completing construction of the Facilities.

Grantee shall have such other rights and benefits as necessary or convenient for the full use and enjoyment of the easement rights granted herein including, without limitation: (1) the reasonable right of ingress, egress and regress over and across lands owned by Grantor that are contiguous to the Easement Property only to the extent that the Easement Property is not accessible by using existing public rights-of-way; (2) the right from time-to-time to remove any trees and undergrowth, structures, and other obstructions within the Easement Property which, in the reasonable opinion of Grantee, may be a hazard to the Facilities or which may otherwise unreasonably interfere with the exercise of Grantee's rights hereunder; and, (3) the right to abandon-in-place the Facilities.

Upon completing any construction, maintenance, repairs or other work within the Easement Property, Grantee shall promptly repair any and all damage to the Easement Property or Property caused by such work so as to restore the Property to substantially the same condition it was in prior to the commencement of such work.

Grantor, as owner of the Property, reserves the right to continue to use and enjoy the surface of the Easement Property for all purposes that do not unreasonably interfere with the use or enjoyment of the Easement Property by Grantee for the easement purposes stated herein including pasturage and agricultural uses, and for construction and maintenance of public and private driveways and roads, fences, landscaping, sidewalks, and drainage. Grantor is prohibited from placing or constructing any building, structure, or reservoir upon, over or across the Easement Property without Grantee's prior written consent, which consent shall not be unreasonably withheld.

The provisions of this grant shall constitute a covenant running with the land for the benefit of Grantee. The easement rights of use granted herein are exclusive to Grantee. Grantor covenants that Grantor owns the Property.

TO HAVE AND TO HOLD the Easement Property and the rights appurtenant thereto unto the Grantee until the Facilities are declared permanently abandoned by Grantee, in which event the Easement Property and the rights appurtenant thereto shall terminate and revert to Grantor.

Grantor binds Grantor and Grantor's successors and assigns to WARRANT AND FOREVER DEFEND, all and singular, the property rights and interests herein granted to Grantee against every person whomsoever claiming or to claim the same or any part thereof.

When context requires it, singular nouns and pronouns include the plural. Any reference to Grantee in this instrument includes Grantee's successors and assigns. Any reference to Grantor in this instrument includes Grantor's heirs, executors, administrators, and successors.

| | | GRANTOR: |
|---------------------|---------------------|-------------------------------|
| | | |
| | | [GRANTOR NAME] |
| | | |
| | | [GRANTOR SIGNATURE] |
| | ACKNOV | VLEDGMENTS |
| STATE OF TEXAS | § § | |
| COUNTY OF | | |
| This instrument was | acknowledged before | e me on |
| by | • | |
| | | |
| | | |
| | | Notary Public, State of Texas |
| | | |